



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 251/2016

5 December 2016

FEEDBACK ON THE ISSUE EXPERIENCED ON 1 DECEMBER 2016

The JSE would like to provide feedback on the issue experienced on Thursday, 1 December 2016 resulting in a delay to the start of the Interest Rate and Currency Derivatives Market.

Incompatible code was deployed as part of the “light release” on Wednesday evening, resulting in members receiving an error when logging into Nutron on Thursday morning.

During User Acceptance Testing this error was unfortunately not picked up and only surfaced in the production environment.

The incompatible code was rolled back and the Interest Rate and Currency Derivatives Market was open for trading at 09h10.

The JSE is currently engaging with our service providers to implement possible corrective actions.

We apologise for any inconvenience this may have caused.

Market / Service:

JSE Interest Rates and Currency
Derivatives Market

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail Customersupport@jse.co.za

Issued By:

Trading and Market Services